

breaksea residential homes ltd

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider summary

The provider was registered on:	29/05/2019
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	training matrix utilised to address forthcoming training requirements which are then booked to meet needs identified
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	if necessary recruitment is carried out via jobcentre and indeed where necessary

Regulated services delivered by this provider

Service name	Service type	Type of care
Newton Care Home	Care Home Service	Adults Without Nursing
Breaksea Care Home	Care Home Service	Adults Without Nursing

Service: Breaksea Care Home

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	29/05/2019
Maximum number of places	32
Service Conditions	- A maximum of 32 individuals can be accommodated at this service - breaksea residential homes ltd is registered to provide a Care Home Service at breaksea care home BREAKSEA RESIDENTIAL HOME, THE SQUARE, PORTHCAWL CF36 3BW - The responsible individual for this service is Marcus Rossini
How many people in total did the service provide care and support to during the last financial year?	44

Service management

Responsible Individual(s)	Marcus Rossini
Manager(s)	Melanie Corry

Service contact details

Service Telephone Number	01656771022
Service Contact Email Address	breakseacare@hotmail.com

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	Welsh
Non-verbal communication methods used at the service	- Writing (Paper / Whiteboards) - Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)

Service facilities and accommodation

- Close to local shops / amenities - Garden(s) - Hairdressing / beauty services - Internet access - Lifts - Near public transport - Number of bathrooms with assisted bathing facilities: 4 - Number of bedrooms with en-suite facilities: 27 - Number of communal lounges: 2 - Number of dining rooms: 1 - Number of shared bedrooms: 0 - Number of single bedrooms: 32 - On-site parking - Pet friendly (or by arrangement) - Quiet areas - TV point - Wheelchair access
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Engagement with people using the service

Resident survey twice a year. Residents meeting every other month. Resident questionnaire twice a year as well for feedback on food, environment, staffing and activities.
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Compliance and quality statement

Inspected - Areas for Improvement

Care Inspectorate Wales inspected our service during the reporting period and highlighted areas where we needed to strengthen our approach to meet the required standards under section 27(1) of the 2016 Act.

We are working to make improvements, so people receive the best possible care and support. Our ongoing reviews help us keep improving and ensure people's experiences remain positive.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£948
The maximum weekly fee payable during the last financial year?	£1025

Complaints processed by the service

Total number of formal complaints made during the last financial year	1
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	1
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	20
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Senior Care Worker	5	1
Care Worker	8	2
Domestic staff	5	0
Catering staff	3	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing
Domestic staff	Not relevant to this staff group	All staff have completed
Catering staff	Not relevant to this staff group	Working towards all staff completing

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	No staff have yet completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	Working towards all staff completing	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing
Domestic staff	All staff have completed	All staff have completed
Catering staff	Working towards all staff completing	Working towards all staff completing

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	No staff have yet completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing
Domestic staff	Not relevant to this staff group	All staff have completed
Catering staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	No staff have yet completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	Not relevant to this staff group	All staff have completed
Catering staff	Not relevant to this staff group	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Senior Care Worker	5	0	0
Care Worker	8	0	0
Domestic staff	5	0	0
Catering staff	3	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Senior Care Worker	5	0
Care Worker	4	4
Domestic staff	1	4
Catering staff	3	0

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Senior Care Worker	3	2
Care Worker	2	6
Domestic staff	0	0
Catering staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	5
Catering staff	0	3

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Day shift 8am-3pm and 3pm to 10pm. 1 staff Nights shift 10pm to 8am 1 staff
Care Worker	Day shift 8am-3pm and 3pm to 10pm. 3 staff Nights shift 10pm to 8am 1 staff

Service: Newton Care Home

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	04/07/2019
Maximum number of places	35
Service Conditions	- The responsible individual for this service is Marcus Rossini - A maximum of 35 individuals can be accommodated at this service - breaksea residential homes ltd is registered to provide a Care Home Service at newton care home 280-288 NEW ROAD, PORTHCAWL CF36 5PL
How many people in total did the service provide care and support to during the last financial year?	36

Service management

Responsible Individual(s)	Marcus Rossini
Manager(s)	There are no Managers at the service

Service contact details

Service Telephone Number	01656771022
Service Contact Email Address	newtoncare@hotmail.com

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	Welsh
Non-verbal communication methods used at the service	- Writing (Paper / Whiteboards) - Non-formal communication (e.g. body language, facial expressions)

Service facilities and accommodation

- Cinema - Close to local shops / amenities - Hairdressing / beauty services - Internet access - Laundry service - Library - Lifts - Number of bathrooms with assisted bathing facilities: 4 - Number of bedrooms with en-suite facilities: 28 - Number of communal lounges: 3 - Number of dining rooms: 1 - Number of shared bedrooms: 0 - Number of single bedrooms: 34 - On-site parking - Outdoor seating / entertainment area - Quiet areas - Residents' kitchenette / communal kitchen - TV point - Wheelchair access

Engagement with people using the service

we offer an open door to interact with residents and families, the RI is regularly available to discuss any potential issues/complaints

Compliance and quality statement

Inspected - Areas for Improvement

Care Inspectorate Wales inspected our service during the reporting period and highlighted areas where we needed to strengthen our approach to meet the required standards under section 27(1) of the 2016 Act.

We are working to make improvements, so people receive the best possible care and support. Our ongoing reviews help us keep improving and ensure people's experiences remain positive.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£933
The maximum weekly fee payable during the last financial year?	£1010

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service**Staff summary**

The total number of full time equivalent posts at the service (as at 31 March)	20
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	1
Care Worker	7	2
Domestic staff	5	1
Catering staff	4	0

Training undertaken**Induction and Health & Safety**

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	Working towards all staff completing
Care Worker	All staff have completed	Working towards all staff completing
Domestic staff	Not relevant to this staff group	Working towards all staff completing
Catering staff	Not relevant to this staff group	Working towards all staff completing

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	No staff have yet completed	All staff have completed
Deputy Manager	No staff have yet completed	No staff have yet completed
Senior Care Worker	Working towards all staff completing	Working towards all staff completing
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	Not relevant to this staff group	Working towards all staff completing
Catering staff	Not relevant to this staff group	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	Working towards all staff completing	Working towards all staff completing
Catering staff	Working towards all staff completing	Working towards all staff completing

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	Working towards all staff completing
Care Worker	Not relevant to this staff group	Working towards all staff completing
Domestic staff	Not relevant to this staff group	Not relevant to this staff group
Catering staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	Working towards all staff completing	All staff have completed
Deputy Manager	No staff have yet completed	All staff have completed
Senior Care Worker	Working towards all staff completing	Working towards all staff completing
Care Worker	Working towards all staff completing	Working towards all staff completing
Domestic staff	Not relevant to this staff group	Not relevant to this staff group
Catering staff	Not relevant to this staff group	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	4	0	0
Care Worker	7	0	0
Domestic staff	5	0	0
Catering staff	4	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	6	1
Domestic staff	5	0
Catering staff	4	0

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	0	1
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	3	4
Domestic staff	0	0
Catering staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Domestic staff	0	5
Catering staff	0	4

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Day shift 8am to 2pm and 2pm to 8am 1 staff. Night shift 8pm to 8am 1 staff
Care Worker	Day shift 8am to 2pm and 2pm to 8am 3 staff. Night shift 8pm to 8am 1 staff